



WARRANTY & EXTENDED CARE

1. MANUFACTURER'S WARRANTY

Abfract Skateboards warrants that all new Abfract Skateboard products are warranted to the consumer ("**Purchaser**") against manufacturing defects in materials and/or workmanship for a period of 12 months (1 Year) from the date of original purchase. As with all extreme sports, skateboard equipment suffers damage as a direct result of participation in the sport. Such damage to equipment is not covered under warranty. No warranty is guaranteed and the final claim is at the discretion of the distributor or manufacturer of its products.

2. LIMITED WARRANTY

The warranty covers the deck, trucks, battery, ESC, motors, remote controller, and the charger from any manufacturing defects for 6 months from the date of purchase.

- a). The original receipt of purchase is required when establishing the warranty period for date of purchase and must be provided to Abfract Skateboards for all warranty claims.
- b). Only the individual components themselves are covered by the warranty.
- c). The component will be replaced free of charge if it becomes defective during the warranty period.
- d). Shipping costs are additional.
- e). Abfract warranty applies only to the original Purchaser of the product and is not transferable to subsequent owners or any other party.
- f). Abfract will not accept liability for any warranty claims if resold during warranty Period.
- g). Consumables (**i.e bearings, pivot cups, belts, tubes, tyres, bushings, grip tape and wheels**) are not covered under this warranty.

3. WARRANTY PARTICULARS

In the event a product is damaged, Abfract Skateboards will not accept liability if damage is due to:

- a). Normal wear and tear.
- b). Abuse, neglect, improper repair, improper maintenance, alteration, modification, an accident or other abnormal, excessive, or improper use. (**i.e. accident damage from stunt riding, ramp jumping, acrobatics, or similar activities**)
- c). Damages for personal injury or property damage.
- d). Improper charging of the battery pack or use of any charger not supplied by Abfract Skateboards.
- e). Exposure to the elements (**i.e. water or sun damage**)
- f). Theft, or
- g). Damage caused during freight or shipping of this product.
- h). Commercial use of products.
- i). A Purchaser does not have a valid warranty claim as set forth in the Terms and Conditions, a warranty does not include such shipment or transportation costs and will be Void.

4. EXTENDED WARRANTY & CARE PACKAGES

Abfract Skateboards offer an Extended warranty on products and provide care services. Our extended warranty options are:

a). ABFRACT EXTENDED CARE

The Abfract Extended Care provides the Purchaser with an additional 12 months Manufacturer's Warranty (A total of 24 months). This includes manufacturing defects in materials and/or workmanship. This care package also provides the purchaser a 10% discount on spare parts, accessories and apparel.

b). ABFRACT REMOTE CONTROL CARE

The Abfract Remote Control Care provides the Purchaser with accidental damage protection for a period of 12 months. This additional protection will include up to four repairs that have occurred from accidental damage. Abfract will cover the return shipping of any repairs under this extended warranty. If a remote control is non-repairable or repair costs are more than brand new, a new controller can be purchased with a 25% discount. This extended warranty does include replacement of non-repairable remote control. This package also provides a 10% discount on spare parts, accessories and apparel.

c). ABFRACT COMPLETE CARE

The Abfract Complete Care provides both of the above packages in one purchase. This package also provides a 15% discount on spare parts, accessories and apparel.

5. LODGING A WARRANTY CLAIM

All Product repairs are by means of email or visiting the website for support. The Purchaser is required to supply photos and/or footage to demonstrate the fault or issue from the customer. All Product repairs are with new or refurbished parts and are within a reasonable time frame. Warranty matters cannot and will not be discussed via telephone discussions, all matters must be written in email to keep a paper trail of all communication and time frames.